




Adults and Communities Performance 2024/25

April to November 2024

Performance Rating and Progress

 Performing **better** than the latest national average or local target

 Performing **similar** to the latest national average or local target

 Performing **below** the latest national average or local target



Performance has **improved** on last year





Performance is **similar** to last year




Performance is **not as good** as last year

PREVENT NEED

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
ASCOF 3C1	% of SUs who find it easy to find information	High	66.4% 23/24 Nat. Ave.		Survey is annual and will next run in February 2025	59.3%
ASCOF 3C2	% of carers who find it easy to find information	High	59.1% 23/24 Nat. Ave.		Survey is biennial and will next run in October 2025	56.1%

Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
Local	Hours of Volunteering (Heritage & libraries)	High	13.3k Local Nov-24 Milestone		14.9k	14.3k

Leicestershire County Council's Strategic Plan 2022-26	Great Communities Cultural and historical heritage are enjoyed and conserved
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
Local	Heritage visits	High	104.1k Local Nov-24 Milestone	▲	110.2k	102.4k
Local	Library visits	High	520.0k Local Nov-24 Milestone	▲	523.1k	415.6k
Local	Total library loans	High	1,613.5k Local Nov-24 Milestone	▲	1,735.2k	1,613.0k
Local	Junior loans	High	563.3k Local Nov-24 Milestone	▼	567.4k	589.6k
Local	E-loans	High	684.5k Local Nov-24 Milestone	▲	801.4k	648.3k
Local	Total community library issues	N/A	For Information Only	N/A	205.8k	215.9k
Local	Community library children's issues.	N/A	For Information Only	N/A	122.3k	129.7k
Local	Attendances at Creative Learning Service workshops	High	6.0k Local Nov-24 Milestone	▼	6.0k	6.9k

Leicestershire County Council's Strategic Plan 2022-26	Strong Economy, Transport, and Infrastructure There is close alignment between skill supply and demand
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
Local	Leicestershire Adult Learning Service (LALS) Success Rate	High	90% Local Target 2024/25 (Academic year)	◀▶	89.5%	88.9%

REDUCE NEED

Leicestershire County Council's Strategic Plan 2022-26	Improved Opportunities Young people and adults are able to aim high and reach their full potential
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
ASCOF 2E	% of adults with a learning disability living at home or with family	High	81.6% 23/24 Nat. Ave.		87.0% (1,221 out of 1,403)	85.3% (1,206 out of 1,414)

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
ASCOF 5A1	% of SUs who had as much social contact as they would like	High	45.6% 23/24 Nat. Ave		Survey is annual and will next run in February 2025	44.9%
ASCOF 5A2	% of carers who had as much social contact as they would like	High	30.0% 23/24 Nat. Ave.		Survey is biennial and will next run in October 2025	25.4%
Local	Number of people awaiting a care assessment	Low	<773 Position as at 31 st Mar 2024		736 End of November 2024	757 End of November 2023
Local	Number of people awaiting a care assessment for more than six months	Low	<36 Position as at 31 st Mar 2024		20 (3% of total waiting at end of Nov-24)	37 (5% of total waiting at end of Nov-23)

DELAY NEED

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
ASCOF 2A	% of people who had no need for ongoing services following reablement	High	79.4% 23/24 Nat. Ave		88.8% (2,739 out of 3,085)	89.6% (3,857 out of 4,305)
ASCOF 2D <i>BCF¹</i>	Living at home 91 days after hospital discharge and reablement	High	83.8% 23/24 Nat. Ave		89.9% (519 out of 582)	88.1% (538 out of 611)
ASCOF 2B	Permanent admissions to care (aged 18-64) per 100,000 pop.	Low	15.2 per 100k pop. 23/24 Nat. Ave		12.8 per 100k Pop. Forecast 56 Admissions in 24/25	13.8 per 100k Pop. Actual 60 Admissions in 23/24
ASCOF 2C <i>BCF</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	Low	566.0 per 100k pop. 23/24 Nat. Ave		582 per 100k Pop. Forecast 897 Admissions in 24/25	564 per 100k Pop. Actual 868 Admissions in 23/24

¹ The Better Care Fund (BCF) programme supports local systems to successfully deliver the integration of health and social care in a way that supports person-centred care, sustainability and better outcomes for people and carers.

MEET NEED

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well Carers and People with care needs are supported to live active, independent, and fulfilling lives
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
ASCOF 3D	Adult aged 18+ receiving direct payments	High	25.5% 23/24 Nat. Ave	▼	33.9% (1,723 out of 5,081)	35.6% (1,795 out of 5,043)

Leicestershire County Council's Strategic Plan 2022-26	Safe and Well People at most risk are protected from harm
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Measure	Description	Aim	Rating	Progress	2024/25 Performance	2023/24 Performance
ASCOF 4A	% of service users who say they feel safe	High	71.1% 23/24 Nat. Ave.	▲	Survey is annual and will next run in February 2025	72.2%
ASCOF 4B	% of safeguarding enquiries where the identified risk was reduced or removed	High	National data to be published in February 2025	◀▶	94.6% (423 out of 447)	95.8% (524 out of 547)
Local	% of service users who received their annual review	High	58.8% 23/24 Nat. Ave	▲	76.2% (4,080 out of 5,351)	72.7% (3,770 out of 5,185)

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